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## FMV - Technical Systems Management

Technical  
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K O N S U L T

Our appointment as Technical System Management provider for FMV (Swedish Defence Materiel Administration) is a comprehensive commitment that embraces planning, integration, execution, documentation, support and education of nationwide information systems between different authorities and organisations.

We evaluate requirements and other requests from our customers that could lay the foundation of further development. The preparation phase involves proposed alteration analysis regarding feasibility, cause & effect considerations and estimation of design and implementation costs. Purchasing guidance for both hardware and software is offered together with counselling when new system solutions are to be deployed. From a technical point of view, our main focus is on real-time informa-

tion systems in a Windows environment, databases like Microsoft SQL or Sybase and other customer-adapted system solutions.

We administer and are responsible for test and reference systems where we carry out new version tests before the systems are implemented in the client environment. Full integration of a new system covers hardware as well as software.

Our customers gain assistance through our helpdesk concerning operating systems, networks, database, communication and technical equipment. Every reported issue is registered in our database, prioritised, analysed and passed along to responsible consultants.

The performance of our commission also includes extensive documentation structuring to update existing material or create new documentary features when required.



# K O N S U L T

An essential part of our commitment is to be an active management partner, which means that we continuously analyse imperfections and obstacles in system utilisation. The analyses often give rise to suggestions that are to be purposely undertaken to decrease existing problems. The main purpose is to be able to apply the system optimally – thereby increasing management effectiveness.

Furthermore, we suggest and provide various support components such as technologies, systems, and routines plus the expertise of our organisation and human capital. It is important to maintain complete control of available technical system features to avoid overall function disturbance.

Our consultants who participate in this mission have attained security clearance, are fully trained in quality control and command broad technical competence and specialisation.

